

May 31-June 2, 2020
La Cantera Resort & Spa
San Antonio, Texas

LUXURY TRAVEL ADVISOR'S
ULTRA
SUMMIT

2020 SUPPLIER MANUAL



SHOW MANAGEMENT CONTACT

William Birkett, Event Relations Coordinator: wbirkett@questex.com

ltaultrasummit.com



Facebook:
[@LuxuryTravelAdvisor](https://www.facebook.com/LuxuryTravelAdvisor)

Instagram:
[@LuxuryTravelAdvisor](https://www.instagram.com/LuxuryTravelAdvisor)

DESTINATION INFORMATION

HOST VENUE

Inspired by the world-famous King Ranch in South Texas, La Cantera Resort & Spa has wood beams, a roaring stone fireplace in the lobby, and soaring Texas views.

One of the premier luxury resorts in San Antonio, La Cantera reimagines its ranch roots through 496 rooms, 34 boutique-style Villas, and an exclusive adults-only floor. Overlooking 550 acres of The Texas Hill Country, La Cantera has become one of the most sought after San Antonio resorts. At La Cantera, sophistication meets relaxation. Every experience provides the opportunity to discover something new. From the 25,000 sq. ft destination spa, Loma de Vida Spa & Wellness, to two championship golf courses, guests can immerse themselves in the San Antonio scenery. Unlike other Hill Country resorts, La Cantera invites the peaceful Hill Country ambiance into every space.

These San Antonio accommodations embrace the intimacy of a boutique resort while still nodding to their Texas setting. Spacious living areas, cozy beds, and thoughtful amenities set these rooms apart from other San Antonio Hill Country suites. Each of these San Antonio suites and rooms encourages rest and relaxation so guests leave feeling renewed.

La Cantera is considered one of the top places to stay in The Hill Country. While there are many places to stay in San Antonio, La Cantera doesn't just stand for great vacations. It stands for better living. Whether guests seek a romantic getaway in San Antonio or a family adventure, La Cantera offers engaging resort experiences for both. <https://vimeo.com/371931625>

RESERVE YOUR ROOM

Luxury Travel Advisor's ULTRA is pleased to offer you a special room rate of \$209 USD per night (plus taxes and fees) at the La Cantera Resort and Spa when you book before May 4th. [Click here to book your room accommodations.](#)

To contact the hotel directly, please reach out to the reservations team at 855-499-2960 to arrange for accommodations.

Please be sure to reference the group code -**QTD3120A** in order to receive the group room rate.

RESORT AMENITIES & SERVICES

- Loma de Vida Spa & Wellness
- Two championship 18-hole courses (The Resort Course & The Palmer Course)
- Resort Pool, Adult Only Pool & Kids Pool, each with cabanas
- Arcade Room & Kids Club Camp
- 3-mile or 5-mile running maps
- Tennis Court

[More Information on each provided here](#)

RESTAURANTS ON SITE

A great meal always brings people together. At La Cantera, there is a restaurant or bar to satisfy whatever your craving. These restaurants are sure to please.

- Signature Restaurant
- SweetFire Kitchen
- Primero Cantina
- Grille 254
- Bocado
- Sire Bar
- Henrietta's Market
- In-Room Dining
- Palmer Grille
- Quenche Juicery
- Vista Grille
- Topaz

[More information on each provided here](#)

TRANSPORTATION

The closest airport is San Antonio International Airport (SAT) and is serviced by both domestic and international carriers. La Cantera Resort and Spa is about 15 miles away and will take about 25 minutes in travel time. If you decide to rent a car, self-parking is complimentary at the resort. Taxi, shuttles and ride share services (Lyft, Uber) are available from the airport to the hotel.

MEETING INFORMATION

MEETING SPACE

Your company will have a designated tabletop to conduct your one-to-one meetings with Advisors. We encourage you to bring table signage; marketing collateral, gifts and décor for your meeting space.

Please note that banners / free-standing signs will not be permitted.

Electrical outlets for laptops will not be available. Suggestions:

- Bring enough business cards and collateral to meet with approximately 75 people as you will have the opportunity to network with people outside of your appointments
- Customize your discussion to the specific advisors' needs prior to your meetings
- Consider this an opportunity for a relationship-building meeting more than a sales presentation.

RESORT FEE

We have negotiated that the daily resort fee of \$34 be waived for all ULTRA Summit attendees. This resort fee covers:

- Daily bottled water
- Complimentary wireless internet in guest rooms
- Wi-Fi in all public space
- Use of 24-hour fitness facility
- Complimentary self-parking at the resort
- Complimentary shuttle service within the Resort, Palmer Golf Course, Six Flags Fiesta Texas theme park, The Shops at La Cantera and the Rim shopping center

BUSINESS CENTER

The UPS Store business center can be found on the lobby level just past the front desk. Guests will be able to use computers and print large and small print jobs. They are open Monday – Friday 8:00 AM to 5:00 PM, and Saturday 10:00 AM to 2:00 PM.

Please refer to their information and pricing [here](#).

SHIPPING DETAILS/PACKAGE HANDLING CHARGES EXTRA STORAGE

The UPS Store at La Cantera Resort and Spa will accept shipments without storage fees up to 5 days before the event. Any shipment arriving greater than 5 days in advance will be charged \$25 USD per package received.

All packages may be shipped to the following address to the attention of the individual who will be signing receipt of the package. Once the packages arrive to the hotel, recipients may contact the business center for package retrieval and delivery. Complete shipping information and receiving pricing can be found [here](#).

La Cantera Hill Country Resort
ULTRA Summit / **(YOUR ARRIVAL DATE)**
Hold for Guest **(GUEST NAME & CELL NUMBER)**
(GUEST COMPANY NAME)
16641 La Cantera Parkway
San Antonio, TX 78256

OUTBOUND SHIPPING

After the event has ended, if you wish to send any shipment back to your office you will need to affix a shipping label to your packages and leave them at your appointment table for pickup. The business center staff will pick up all shipments and bring them to the business center for pickup by your carrier. Pickup of out-bound shipments by any carrier other than UPS or FedEx must be coordinated with The UPS Store Business Center.

Outbound fees are in addition to standard shipping Rates. Fees can be applied to a guest room or paid in the UPS Store with a credit card or cash.

Weight	Cost
0-9 lbs	\$5.00
10-19 lbs	\$10.00
20-29 lbs	\$15.00
30-49 lbs	\$20.00
50-74 lbs	\$35.00
75-100 lbs	\$60.00
101 + lbs	\$90.00
Crates up to 149 lbs	\$150.00
Crates over 150 lbs	\$200.00
Pallets (shrink wrapped)	\$150.00

MEETING INFORMATION

MEETING SCHEDULE

In Mid-March you will receive your login credentials that will allow you to complete your attendee profile and make your meeting selections within our proprietary appointment system. It is a simple process and allows you to build your schedule. Be sure to list us as a safe sender to avoid communications generated from the appointment system from getting caught in spam or junk folders. You will be receiving emails from Will Birkett –

wbirkett@questex.com

You will receive your FINAL SCHEDULE OF APPOINTMENTS ON SITE. Your advance copy may be changed on the arrival day if there are Advisor/Owners who miss their flights. It's therefore best to wait for the final copy to be distributed at breakfast on June 1st. Appointments take place on June 1st and 2nd. We suggest you make no plans to depart the property before 2:45pm on June 2nd.

MEALS AND DIETARY NEEDS

Please join the group for our Welcome Arrival Reception on May 31st, Breakfast, Lunch and Awards of Excellence Evening Function on June 1st, and Breakfast and Lunch on June 2nd. It's great additional networking time.

If you have any dietary restrictions please send an email to Will Birkett at wbirkett@questex.com and we will work with our host to best accommodate your request(s)

BADGES AND REGISTRATION

All materials are distributed on site. Badges will be created based upon the name(s) submitted on your contract documents. On-site registration is open from 12noon to 5pm on May 31st. Should your flight be delayed, we will bring badges to the Welcome Reception.

AWARDS OF EXCELLENCE

As part of your participation, you are invited to attend Luxury Travel Advisor's Awards of Excellence ceremony the evening of June 1st. Every year, the Luxury Travel Advisor Awards of Excellence advisory board, an invitation only panel made up of influential travel advisors who have graced the cover of Luxury Travel Advisor, hand selects the nominees across a range of products. During this ceremony, Ruthanne Terrero, Vice President & Editorial Director of Luxury Travel Advisor will announce the winning supplier awards.

DRESS CODE

Business Casual Attire is recommended for all daytime functions and the Welcome Reception. The dress code for the Awards of Excellence is Resort Evening Wear.